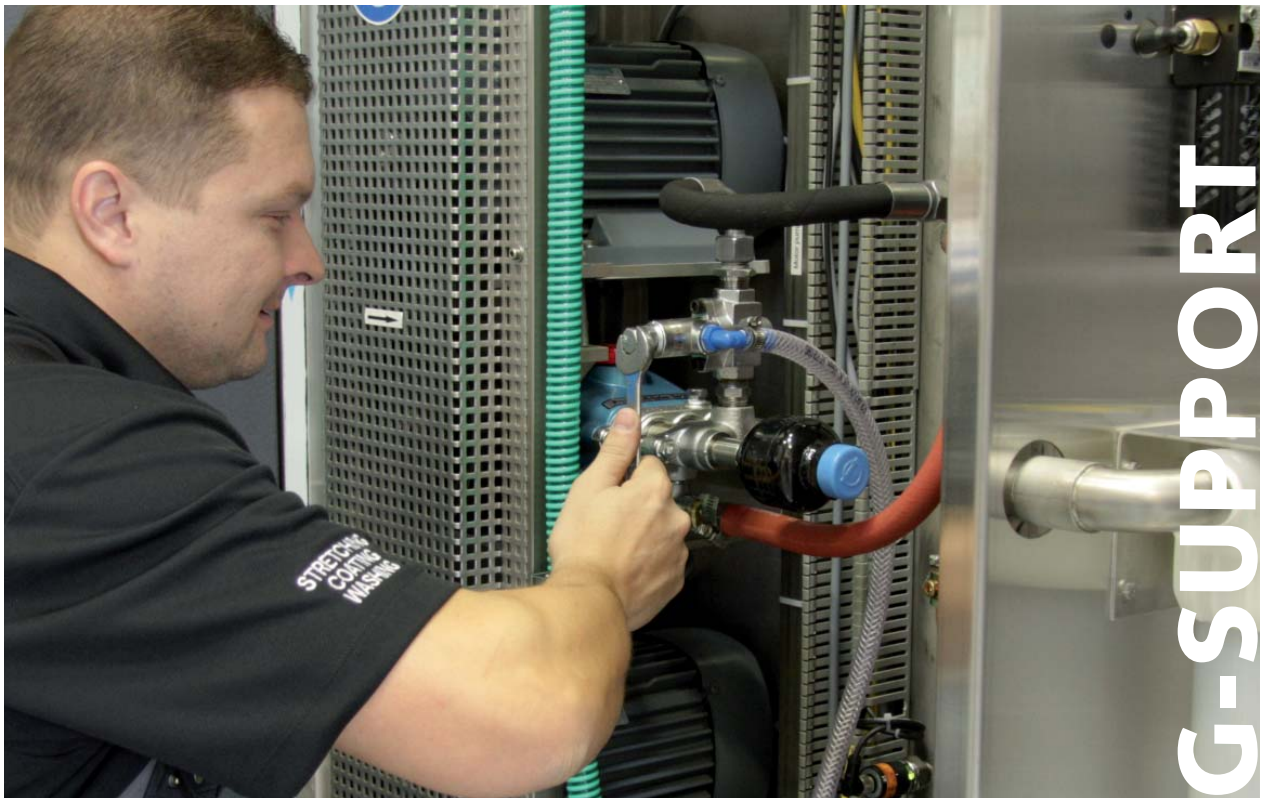


You want to ensure an individual support for your installations, customized according to your requirements?



GRÜNIC

Grünig support packages = Your benefit



No doubt you all know this situation: You are under an enormous time pressure, but right now your installations urgently require a maintenance service.

Your challenge is obvious: Who will provide right now the necessary specialized personnel and devote you the time you need?

The consequences are expensive: Not only prolonged standstill times, production losses, increasing production and operating expenses, but in addition a lot of aggravation and stress for you and all the involved persons.



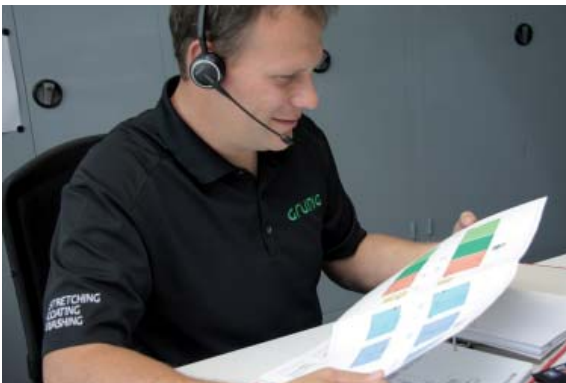
This is just the objective of the support package devised by Grünig-Interscreen AG:

Grünig-Interscreen as your service partner assumes your maintenance planning, the maintenance interventions, guaranteeing a professional support as well as an optimized operation of your installations. Any signs of wear and tear will be detected and remedied at an early stage.

Your advantages are also obvious: Enhanced operational safety, improved runtimes, reduced production costs, compliance with the production time schedule, and in addition more competitiveness and a guaranteed future based on the success factors of your company.

We are here for you:

The motivated and competent experts of Grünig-Interscreen, a full-range supplier, guarantee qualified project handling, optimized operations, telephone support and remote breakdown hotline/advice, complete with expertise analyses, diagnostic and technical advice, and an expedient handling of your spare part orders.



Your benefit includes the following: Everything from your single-source supplier, short information paths, precious gain of time and professional and cost-optimized solutions.

To make sure that you can fully concentrate on an optimally efficient and economical processing of your orders, Grünig-Interscreen offers you four different support packages from which you can select the one that best meets your individual requirements and particular needs:

SERVICE PLUS

SERVICE

INSPECTION

BASIC

Telephone hotline/advice
+ on-site inspection
+ Maintenance of the installation
+ installation cleaning

Telephone hotline/advice
+ On-site inspection
+ Maintenance of the installation

Telephone hotline/advice
+ On-site inspection

Telephone hotline/advice
by the Grünig specialist

Service performances

Support by telephone and e-mail

For all the technical inquiries, diagnostics, analyses and information, the complete Grünig Interscreen crew of remote consultation specialists is at your disposal during the official business times.

You are in direct contact with one of our experts.

Your inquiries will be treated with the highest priority.

Diagnostic of the ACTUAL condition

The original drawings of your installation facilitate localizing the causes of the problem, which ensures a considerable gain of time.

Evaluation of the possible causes / Internal investigations

Analyses and causal research carried out on an internal basis by Grünig-Interscreen are an important contribution and make sure that you will benefit without delay from a professional and customized solution / service performance.

Solution

Competent specialists will assist / coach you via remote consultation until the optimal solution has been identified and the repair work carried out, including support when exchanging the components and supply of original parts from Grünig-Interscreen.

Inspection of the installation

Once a year, the installation will be examined, tested and diagnosed by the specialists of Grünig-Interscreen, and a respective service offer will be submitted to you to ensure a long-term increase of the operational safety of your equipment.

Service

Following the inspection, the annual maintenance service by a technician of Grünig-Interscreen includes the following steps:

- Complete maintenance service
- Setting of the installation for highest possible functionality and reliable operation
- Maintenance of all the construction elements
- Optimizing of a cost-conscious consumption of the installation.

Your benefit consists in: Higher degree of operational safety and availability as well as long-term maintenance of value, with lower operating and production expenses.

Extraordinary repair intervention

The technician from Grünig-Interscreen carries out the corrective maintenance and repair of your installation at your own production site, using original spare parts, at reduced rates.

Prolongation of the warranty

If you conclude a service package contract during the first year after commissioning of the installation, the warranty period is extended by another year.

Spare part orders: These orders will be executed without any supplement for express delivery or small quantities.

Cleaning of the installation

In addition to the maintenance service, your installation will be completely cleaned and de-scaled. All the tanks are cleaned and the machine will be refilled with your processing products.

	BASIC	INSPECTION	SERVICE	SERVICE PLUS
Support by telephone and e-mail For all the technical inquiries, diagnostics, analyses and information, the complete Grünig Interscreen crew of remote consultation specialists is at your disposal during the official business times. You are in direct contact with one of our experts. Your inquiries will be treated with the highest priority.	●	●	●	●
Diagnostic of the ACTUAL condition The original drawings of your installation facilitate localizing the causes of the problem, which ensures a considerable gain of time.	●	●	●	●
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Have we aroused your interest?

Please contact us to receive additional information.

We will be happy to discuss with you the details of your customized support package.

Contact form

Company name: _____

Contact person: _____

Address: _____

ZIP code/Place _____, _____

Country: _____

Phone: _____

E-mail: _____

SKYPE: _____

Serial number of the installation(s): _____

Please tick off the desired support package to receive a quotation without any obligation on your part!

SERVICE PLUS	<input type="checkbox"/>	Telephone hotline/advice + On-site inspection + Maintenance of the installation + Installation cleaning
SERVICE	<input type="checkbox"/>	Telephone hotline/advice + On-site inspection + Maintenance of the installation
INSPECTION	<input type="checkbox"/>	Telephone hotline/advice + On-site inspection
BASIC	<input type="checkbox"/>	Telephone hotline/advice by the Grünig specialist



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